

Central Office (CO) Representatives (COR) Meeting

May 10, 2020

Board of Directors X = present

X Chair, Bonnie N	X Vice-Chair, Joan S
X Treasurer, Janice E	X Secretary, Leonard L
Literature, Gil M	X Communications, Jeff L
X Member at Large, Andrea W	

Staff X = present

Office Manager, Open	Volunteer Coordinator, Chad C
X Newsletter Editor, Judy G	X Dist. 22 Convention Liaison, Bob R
X District 22 Liaison, Joan S.	X Web Master, Bob R

**COR's present:**

Dick B, Mesa Group AG  
Kimberly L, Pioneer Group SL  
Lisa S, Fredericks Friday Speaker SL  
Lori O, Liv-in The Steps LO  
Paul L, Harbor Lights, MB  
Jim L, Options, MB

This was a Zoom COR meeting.

8:45am Bonnie called the meeting to order, followed by the Serenity Prayer and a reading of the 5<sup>rd</sup>Tradition.

**Reports from Officers:**

**Chair's Report:** Bonnie welcomed everyone and gave us a recap of the urgent actions taken by the Board using emails, since the last meeting.

4/19/20 the Board combined the duties of the Office Volunteer with that of the Phone Volunteer and aptly is calling it "Volunteer Coordinator". The position insures a continuity in the coverage given by the Central Office during Office hours and the "Hot Line" when the Office is closed.

4/27/2020 the B.O.D. officially entered into an agreement with Weslinks for the use of the Telephone Scheduling System. (Approximate cost \$250 set up and \$200 year upkeep) This system automatically reminds the Office Volunteers of their upcoming shift and confirms their availability. If they are not available the System notifies the Volunteer Coordinator who assigns someone from the list of Back Ups. Phone calls are also automatically transferred to the incoming calls to the proper location of the Volunteer.

5/6/20 the Board voted in Chad C. as the new Volunteer Coordinator.  
The Board again discussed the Office closure and decided to stay closed with the volunteers answering the AA Phones from their homes until it is deems save to do so by our local authorities. However on May 18<sup>th</sup> from 1 to 5 we are planning to offer Literature Sales over the phone which can be picked up "curb side" (in front of our Office located at 1333 Van Beurden Dr. in Los Osos) This requires that you first phone in the order (Office 805-541-3211) The price is then determined and the order confirmed and you are then notified, You call when you arrive at the Office and your order is brought out to you. This is a trial and if it works will be continued.

**Vice Chair/District 22 Liaison:** Joan said that she gave her report at the last meeting and nothing new has occurred to add.

**Secretary's Report:** Leonard stated that he had sent out the April meeting minutes for review with the meeting notice and asked if there were any questions or corrections. A motion to approve them was made by Joan with a seconded from Dick They were approved unanimously.

**Treasurer's Report:** Janice first reviewed the Group contributions. We have received \$8,069.34 so far this year as compared to \$9,642.78 last year, a \$1,473.44 deficit. She said we received \$285 mailed contributions and another \$88 from Venmo direct deposits last month. There was a discussion about groups spending their reserves for their own rent. Our Profit & Loss report shows an income of \$9,752.58 with expenses of \$8,021.75. The income \$1,730.83. Last years income was \$3,387.38 for the same time period.

Our Balance Sheet shows among other things, \$11,689.39 in Checking, Petty Cash and un-deposited funds. Our Prudent Reserve is \$15,958.38.

A motion to approve the reports was made by Joan with a seconded by Leonard They were approved unanimously.

**Literature,** Gil no report.

**Communications Chair Report:** Jeff said the May Nameless News Letter is now on our web site and that we are always looking for news letter items of interest. **Judy the NNL editor** said the June issue is being prepared with something from Bob our Webmaster.

**Member at Large,** Andrea indicated that she and Jeff were interviewed by KSBY TV. Dick said he wanted to share the interview with his group. A program link has been attached as a separate document. Click on KSBY interview.

#### **COR REPORTS;**

**Dick,** Mesa Group, AG said that they got started right a way on the remote Zoom meetings. They are holding 3 meetings a day. They have also set up a Venmo account and opened a PO Box in Arroyo Grande.

**Dick** said he also attends some meetings at the Village Group, Oceano and they have held some phone meetings and tried a few zoom meeting, but they do no have a meeting coordinator.

**Lori,** Liv-in The Steps, LO, reported for their membership group that their Treasurer is collecting contributions to be distributed later.

**Paul** reporting for the LGBT Sunday Rap Group, MB, that they have a Zoom meeting and are collecting contributions.

**Jim,** Options Group, MB, that they are meeting 7 days a week in a small park with 9 or 10 members.

Kimberly, Pioneer Group, SLO, reported things are gpomg great. The Alano Club is currently closed but hoping to open May 15<sup>th</sup>.

**Bob,** Early Risers, LO said they are using Zoom meetings, Venmo collections are being saved.

#### **Staff Reports;**

**Office Manager,** Scott was unable to continue with the move to Los Osos, so that position is now open.

**Newsletter,** Judy, See Communications Chair report also articles would be appreciated and can be sent to her, via the link at the sloaa.org website.

**Volunteer Coordinator**, Chad C., no report.

**Webmaster**, Bob reported the following;

We have over 110 remote meetings currently on our website.

Announcements at meetings are now often directing people to the information found on our website.

Very few of our Zoom meetings have been attacked “Bombed” lately.

Zoom is changing security procedures/passwords again this weekend. Atlanta has a website that asks an AA history question to use as a password.

We are having some problem with the dates listed for functions or activities, displayed on the events calendar.

We are now collecting hits on our website using Google Analytics to determine the areas of interest on our website.

The AT&T 800 number and the Vonage account have both been canceled.

Our new Phone Scheduler is now automatically transferring the phones at the end of one shift to the next shift. The scheduler contacts each person having a shift the day prior to that shift, reminding them of their shift and confirming they will be available. If they can not, the scheduler contacts the Volunteer Coordinator who finds someone else to fill that slot.

**District 22 Convention Liaison**, Bob said, it is most likely they will be canceling this years convention at the Vet’s Hall. San Diego recently held their Spring Round up remotely. We are exploring doing something similar. The committee can make the final decision as late as their June meeting.

**Old Business;** Volunteer Scheduling System is now operating. It reminds the volunteers of their upcoming shift, and transfers the phones when needed. See Chair and webmaster reports.

**New Business: We** discussed our meeting rent to the ALANO Club for holding our COR meetings there. The May payment is now due and we decided to pay for the rest of the year.

At 9:54 we adjourned with the Responsibility Declaration.

Respectfully Leonard Lenger

Attached: Link to KCOY interview with Andrea and Jeff